

# Reaching Recovery Support



## Clinical Implementation

**Site Visit to the Mental Health Center of Denver**—Key executive leaders from the organization attend 1.5 day site visit.

**Implementation Team**— Local team will map out the timeframe and steps needed to train/support staff's use of the tools.

**Train-the-Trainer**— Reaching Recovery provides training to a core set of your organizations' staff.

**Staff Training**—Staff receive 2 hours of initial training for the CRM and RMI.



## Technical Implementation

**Load required EHR updates**

**Configure cloud connectivity**

**EHR setup (if applicable)**

**Client Training and Acceptance Testing**

**Replicate steps above for LIVE environment**

Most of the "go-live" prep can occur in parallel with configuration/testing in BLD

**GO-LIVE**



## On-Going Support

**Learning Collaborative** - Quarterly web meeting addressing key areas for systems change as organizations learn more about recovery and recovery data.

**Well-Being Consultation**— Such consultation is designed to meet the specific needs of your organization.

**Technical Support**—On going technical support for the tools provided within the annual licensing fee through Netsmart.